Jeremy Paquette

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Key Skills

- Experience with equipment from a wide variety of manufacturers.
  - **Control systems:** Crestron Simpl/S+/some S#/VTPro programming. Certification-eligible, one exam attempt so far.
  - **Audio equipment:** Biamp (Tesira, some Audia), QSC, Extron, Yamaha, Behringer, Shure, BeyerDynamic.
  - **Video equipment:** Crestron, Extron, Roland, BlackMagic, Vaddio, Ross, all major TV makes.
  - **UC/Video conferencing services:** Zoom, Skype, Teams, WebEx (some); some experience with Polycom and Cisco hard codecs.
  - **Other:** RTMP webcast, Wirecast, OBS, Dante audio, AVB and CobraNet (some), NDI video (some), Crestron Fusion, Crestron Flex (monitoring and setup).
- Self-instruction and self-motivation when working alone or with a team.
- Strong OS and network literacy, experience with training and writing documentation.

Work Experience (Selected)

Operations Manager, Event Technology Specialist
Lumi Canada (Feb. 2022 – Present)
- Technical execution of livestreams, in-room production, and voting for hybrid events.
- Creating training materials and documentation for broadcast and voting operators.
- Traveling with and leading teams of 1-7 for meetings ranging from 100-2,600 delegates.
- Owning client meetings from initial sales contact through successful execution.

AV Service Technician
Contractor, Cenovus Energy @ Brookfield Place and The Bow (Jan. 2021 – Jan. 2022)
- Ensured room readiness for post-COVID return to work.
- Consulted and assisted with single and combinable room system design and upgrades.
- Tracked inventory and repair status of AV equipment across two sites.

Audiovisual Technician (L2)
Contractor, ExxonMobil @ Imperial Oil Campus in Calgary (June 2020 – Jan. 2021)
- Maintained continuity of service when taking over from outgoing audiovisual team.
- Supervised three L1 audiovisual technicians and provided training on live event procedures.
- Minimized costly service calls by troubleshooting and modifying AV system programming in-house, and training other technicians to redeploy code to room systems.

Lead Audiovisual Technician and Consultant
BIG Digital @ WE Global Learning Centre (Sept. 2017 – Mar. 2020)
- Redesigned Crestron systems for main event space after loss of contact with integrator.
- Improved partner relations by developing quality co-branded digital content.
- Created cost savings by maintaining and repairing equipment in-house.

Education, Training, and Certifications

Master of Digital Media
Ryerson University – Toronto, ON
September 2019 – September 2020

BFA in Performance Production
Ryerson University – Toronto, ON
September 2013 – June 2017

Certified Technology Specialist (CTS)
AVIXA
March 2018 – March 2024

Extron Certified AV Associate
Extron
December 2020

Crestron Programming 301
Crestron Training Institute
April 2021

QSYS Level One Certification
Online, QSC
Jan. 2021

DMC-D-4K
Crestron Training Institute
May 2020

Tesira Server + Server-IO Certification
Online, Biamp
Apr. 2021

References available upon request